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Global Privacy Policy

ABOUT THIS POLICY

This Privacy Policy ("Policy") explains how **Chase Corporation** and its affiliates, subsidiaries, and related companies (together, "Chase Corporation", "our", "us," or "we"), collect, use, share, transfer and process personal data collected from or about you.

How we process your personal data depends on your relationship with us. Different sections of this Policy may apply to you if you visit any of our websites, if you are a (prospective) customer, if you are a supplier or other business partner, or if you apply for a job at our Corporation.

DATA CONTROLLER

Chase Corporation and, if applicable, its affiliates which you interact with are responsible for the processing of your personal data as described in this Policy.

CONTACT INFORMATION

If you have any questions about how your personal data is processed by us, please contact:

Data Privacy Manager (DPM)
Chase Corporation
375 University Avenue
Westwood, MA 02090

Email: privacy@chasecorp.com

DESCRIPTION OF DATA PROCESSING

Website Visitors

If you visit any of our websites, we may process information related to the pages you visit (including user journeys and cookie tracking), unique identifiers such as a device ID or an IP address, details of the products and services you purchase, and information you choose to provide by logging in to an account on a website, online forms you complete, and message boards and chat functionalities where you communicate with us. These activities may involve the use of cookies or similar technologies. Further information about the use of cookies on our websites is available in our Cookie Policy.



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If you visit any of our websites, we may process your personal data for the purposes below (a) based on your consent, (b) based on our legitimate interests in running our business, or (c) based on a legal obligation that applies to us.

Purpose	Legal Basis
Engage in marketing activities, such as targeted advertising and promotions	Consent or legitimate interest
Conduct analysis to enhance our products and services	Legitimate interest
Customize our website's content and your experience based on your preferences	Consent or legitimate interest
Ensure the security of our websites	Legitimate interest
Communicate with you (via email, chat functions or contact forms)	Legitimate interest
Send newsletters that you have opted to receive.	Consent
Fulfill legal and regulatory obligations and respond to official requests	Legal obligation
Support the establishment, exercise, or defense of legal claims	Legitimate interest

(prospective) Customers, Supplier or other Business Partner

If you purchase our products or services or if you provide us with products or services, we may process your name and contact details, address, purchase or account history, payment details (including card or bank information for transfers and direct debits), call recordings, emails, records of meetings and decisions, content of messages and reviews. We may process your personal data for the purposes below (a) based on your consent, (b) based on our legitimate interests in running our business, (c) based on a legal obligation that applies to us, or (d) the performance and the administration of a contract.



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Purpose	Legal Basis
Communicate with you	Legitimate interest
Send newsletters that you have opted to receive	Consent
Process and complete your product purchases and service engagements	Contractual
For marketing purposes, such as delivering personalized information about our products and services, conducting market research, and carrying out customer satisfaction surveys	Consent or legitimate interest
Conduct assessments and evaluations, including due diligence activities, particularly in the context of mergers and acquisitions	Legitimate interest or legal obligation
Facilitate corporate transactions, including sales, restructures, mergers, joint ventures, or other business dealings involving our assets or stock	Legitimate interest or legal obligation
Comply with legal and regulatory obligations and respond to official requests	Legal obligation
Establish, assert, or defend against legal claims	Legitimate interest
Detect and prevent security incidents and protect against malicious or illegal activities	Legitimate interest
Ensure the appropriate use of our products and services and continuously improve them	Legitimate interest
Perform administrative tasks necessary for the operation of our business	Legitimate interest



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Conduct quality assurance to maintain high standards in our products and services	Legitimate interest
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Job Applicants

If you apply for a job at our corporation, we may process the personal data you have sent us in connection with your application in accordance with our Applicant Privacy Notice.

SOCIAL MEDIA PAGES

We may process your personal data when you visit our social media pages. We, along with the respective social media platform providers, are jointly responsible for processing your personal data. The platform provider largely determines the purposes and methods of data processing, which we can only influence to a limited degree.

Any data you enter on our social media pages, such as comments, videos, pictures, likes, or public messages, is published by the social media provider and is not used or processed by us for any other purpose. We reserve the right to delete content if necessary. We may share your content on our website if it is a function of the social media platform, and we may communicate with you via the platform.

We may process your personal data on social media pages to manage our public relations and communications. The legal basis for this processing is our legitimate interest. We may also process your personal data on social media (such as LinkedIn) as part of establishing an employment relationship with you. Further details can be found in the section "*Job Applicants*".

We also use our social media pages for advertising purposes. This may involve using demographic, interest-based, behavior-based, or location-based targeting provided by the social media platform. For more information on how your data is processed on social media pages, please refer to the data protection statements of the respective providers listed below.

We use conversion tracking options on certain social media channels. For this purpose, we have integrated corresponding pixels or tags on our website to collect conversion data. You can manage your preferences regarding additional cookies via our consent management system, which can be adjusted at any time.

Data Processing by Social Media Providers

The providers of social media platforms may use web tracking methods, which can occur regardless of whether you are signed into an account on the platform. Social media platform providers may use your profile and behavioral data to analyze your habits, personal relationships, and preferences. We



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do not control how the platform provider processes your personal data.

For more information on the data processing conducted by each social media platform provider, please refer to their respective privacy policies:

- X.com
- Facebook.com
- Instagram.com
- LinkedIn.com
- WeChat.com
- YouTube.com
- Amazon.com

WHO DO WE SHARE PERSONAL DATA WITH?

Due to our organizational structure, we may share your personal data with our group of companies, for the purposes described in this Policy. In some situations, different entities may work together to jointly determine the purposes and means of processing your data. In these cases, there is what is known as joint controllership. This means that the involved entities collectively manage and are responsible for certain aspects of your personal data processing.

In addition, we may share your data with trusted third-party service providers for the purposes mentioned above. These include, but are not limited to, partners who assist us with order processing, payment and billing, customer support, financial services, auditing, fraud prevention, IT services, communication, web hosting, logistics, email distribution, marketing, sales, data analysis, event management, training, surveys, archiving, as well as advisory and consulting services.

We may also share your information with other parties, such as distributors, affiliates, contractors, or other business partners, as well as with law enforcement agencies, data protection authorities, tax authorities, credit agencies, debt collectors, banks, courts, hotels, or other entities, provided there is a legal basis for doing so.

We only share your information with recipients when there is a valid legal basis for the data transfer, and when appropriate data transfer mechanisms are in place.

We will not share, sell, or rent your personal data for promotional purposes, and will not disclose personal data to external organizations unless they are affiliated with us.

For more information, you may contact us as described in section "CONTACT INFORMATION".



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THIRD COUNTRY TRANSFERS

We may transfer your personal data to other group entities, our service providers, and other third-party recipients around the world, particularly in regions such as the European Economic Area, China, Canada, Mexico, India and the United States. These transfers will only occur when necessary for the purposes outlined in this Privacy Policy, where there is a legal basis for the transfer, and when appropriate data transfer mechanisms are in place. If you have any questions about the safeguards in place for these transfers, please contact us at

DATA RETENTION

Unless we have already provided you with specific information about the retention of your personal data, we will only retain your personal data for as long as is necessary to fulfil the purposes for which the personal data was collected or for the period prescribed by applicable laws, such as tax, accounting, employment, social security and health and safety laws, whichever is longer. When the retention of your personal data is no longer required, we will delete or anonymize the data.

CALIFORNIA ONLINE PRIVACY PROTECTION ACT COMPLIANCE

Because we value your privacy we have taken the necessary precautions to be in compliance with the California Online Privacy Protection Act. We therefore will not distribute your personal information to outside parties without your consent. As part of the California Online Privacy Protection Act, all users of our site may make any changes to their account information at anytime by logging into their control panel and going to the 'Edit Profile' page.

CHILDREN'S ONLINE PRIVACY PROTECTION ACT COMPLIANCE

We are in compliance with the requirements of COPPA (Children's Online Privacy Protection Act), we do not collect any information from anyone under 16 years of age. Our website, products and services are all directed to people who are at least 16 years old or older.

DATA RIGHTS FOR US RESIDENTS

Depending on the applicable law, you may have the right to:

- Object to the processing of your personal data;
- Request access to your personal data and obtain a copy of your personal data;
- Request correction of your personal data should your personal data be inaccurate, incomplete, or obsolete;
- Request erasure/deletion of your personal data;



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- Withdraw your consent to future processing where we processed personal data based on your consent;
- Request restrictions on the processing of your personal data, including restricting the sale of or sharing of your personal data;
- Request the transfer of your personal data to yourself or a third party;
- Complain to a supervisory authority if you believe that our processing of your personal data infringes applicable data protection laws.

To exercise a right that you believe you may be entitled to under applicable law you can contact us directly by submitting a request through privacy@chasecorp.com. We may need to verify your identity before we fulfil your request or, under applicable law, we may be unable to action on your submission. We shall notify you in a timely manner of such decisions or requirements as necessary.

Authorized agents. You may also submit a rights request through an authorized agent. If you do so, the agent must present signed written permission to act on your behalf and you may also be required to independently verify your identity and submit proof of your residency with us. Authorized agent requests can be submitted to privacy@chasecorp.com.

Appeals. Depending on where you live, you may have the right to appeal a decision we make relating to requests to exercise your rights under applicable local law. To appeal a decision, please send your request to privacy@chasecorp.com

If you no longer want to receive marketing-related emails from us on a going-forward basis, you may opt-out by following the unsubscribe instructions in any such message.

DATA SUBJECT RIGHTS FOR EU RESIDENTS

EU residents have the following rights regarding their personal data:

- **Right of Access:** You have the right to obtain confirmation from the Company as to whether or not personal data concerning you is being processed and how, what when, why and for how long your personal data is processed and to whom it is disclosed.
- **Right to Rectification:** You have the right to request the Company to correct inaccurate personal data and to complete incomplete personal data.
- **Right to Erasure (Right to be Forgotten):** You have the right to request the Company to erase personal data concerning you where your personal data is no longer needed for the purposes for which it was collected or processed or has otherwise been improperly processed.
- **Right to Object:** You have the right to object to the processing of your personal data if the processing is based upon the Company's legitimate interest or for the



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- performance of a task carried out in the public interest, including any profiling based on such processing, or if the processing is for direct marketing.
- Right to Restrict Processing: You have the right to request the Company to restrict the processing of your personal data while your data subject rights requests are being investigated and answered.
 - Right to Portability: You have the right to receive personal data that you have provided to the Company and transmit such personal data to another entity where the processing of such personal data is based on consent and is processed by automated means. Additionally, you have the right to require the Company to transmit such personal data directly to another entity, where technically feasible.
 - Right not to be Subject to Automated Decision-Making, Including Profiling: You have the right not to be subject to a decision based solely on automated processing, including profiling, which produces legal effects concerning you or significantly affects you.

EU residents also have the right to lodge a complaint with the local or national data protection authority in the jurisdiction where they reside. A listing of the EU Data Protection Authorities ("DPAs") is located at: http://ec.europa.eu/justice/data-protection/article-29/structure/data-protection-authorities/index_en.htm.

ACCESS TO YOUR PERSONAL INFORMATION

If you wish to obtain a copy of particular information you provided to the Company, or if you become aware the information is incorrect and you would like us to correct or delete it, contact us at privacy@chasecorp.com. Before the Company is able to provide you with any information or correct any inaccuracies, however, we may ask you to verify your identity and to provide other details, including Personal Information, to help us to respond to your request. The Company affirms that it will correct, amend or delete any erroneous data if instructed to do so by you, subject to the EU Safe Harbor principles of proportionality, data quality and reasonableness. We always will endeavor to respond within an appropriate timeframe to any request under this section.

CROSS-BORDER DATA TRANSFERS

Your personal information may be stored and processed in any country where we have facilities or in which we engage service providers. By using our Services, you understand that your information will be transferred to countries outside of your country of residence, including the United States, which may have data protection rules that are different from those of your country. In certain circumstances, courts, law enforcement agencies, regulatory agencies or security authorities in those other countries may be entitled to access your Personal Information.



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Some of the non-EEA countries are recognized by the European Commission as providing an adequate level of data protection according to EEA standards (the full list of these countries is available here). For transfers from the EEA to countries not considered adequate by the European Commission, we have put in place adequate measures, such as standard contractual clauses adopted by the European Commission, to protect your personal information.

HOW DO WE PROTECT YOUR INFORMATION

We use reasonable measures to safeguard the security and integrity of your personal information. Such measures include the pseudonymization and encryption of data where appropriate; the ability to ensure the ongoing confidentiality, integrity, availability, and resilience of processing systems and services; the ability to restore the availability and access to Personal Data in a timely manner in the event of a physical or technical incident; and a process for regularly testing, assessing and evaluating the effectiveness of technical and organizational measures for ensuring the security of the processing.

However, no Internet or email transmission is ever fully secure or error free. In particular, email sent to or from us may not be secure. Therefore, you should take special care in deciding what information you send to us via the Service or email. In addition, we are not responsible for circumvention of any privacy settings or security measures contained on the Service, or third-party websites.

THIRD PARTY LINKS

Occasionally, at our discretion, we may include or offer links to third party products or services on our website. These third-party sites have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these linked sites. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these sites.

SALE OF BUSINESS

If we are involved in the sale or transfer of all or some of our business assets or operations via a share or asset transaction, your personal data may be transferred to the acquiring organization who will be required to take at least the same or higher standards of care in the treatment of your personal data. Should such a sale or transfer occur, if required by law, you will be informed about this.

INTERNATIONAL USERS

By using our Service, you understand and acknowledge that your Personal Information will be processed and stored in our facilities and servers in the United States and may be disclosed to our service providers and affiliates in other jurisdictions.



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ENFORCEMENT

The Company will cooperate with the all Data Protection Authorities in jurisdictions within which the Company operates o resolve any complaints and disputes arising in connection with this Policy. All Company employees will be required to be familiar with and adhere to this Policy. The Company will investigate any reported complaints of violations of this Policy and will take prompt remedial action where violations are found. In order to inquire or complain about the Company's privacy policies or anything related to the privacy of Personal Information handled by us, contact us at the following email address: privacy@chasecorp.com.

CHANGES TO THIS POLICY

From time to time, we may update this, Policy. The most updated copy will be found on our website. Please check our site periodically for updates.

CONTACT

Please contact support if you have any questions or concerns not already addressed in this policy at: privacy@chasecorp.com.

Related Policies

Can be found at chasecorp.com

- Cookies Policy
- Copyright Policy
- Terms and Conditions of Use Website
- General Terms and Conditions of Sale
- Code of Conduct
- Conflict Minerals